

Scorecard - Medical Examiner Department

Information

Name: Medical Examiner Department

Description: The mission of the Medical Examiner Department is to provide accurate, timely, dignified, compassionate and professional death investigative services for the citizens of Miami-Dade County, together with education, consultation and research for local and national medical, legal, academic and law enforcement communities.

Domain: Medical Examiner

Owners: Hyma, Bruce A. (ME); Rivera-Morales, Jorge (ME); Valdés-Pagés, Xavier (ME); Lew, Emma O. (ME)

Details

	As Of		Actual	Target		FYTD Actual	FYTD Target
▼ 1.0 Customer							
▼ Fulfill Statutory Mandate (FS Chapter 406) (PS 1-2 / PS 2-1 / GG 5-1)							
Total Number of Cases Investigated/Processed by the Medical Examiner - Fiscal Year PS 1-2	2014 FY	▼	12,748	10,320	▼	12,748	10,320
Deaths Certified Monthly PS 1-2	Dec '14	▲	179	205	▲	535	615
Medicolegal Number of Scene Calls per Month (PS 2-1 / PS 1-2)	Dec '14		4	n/a		19	n/a
Deaths Certified Annually (Autopsies, External Examinations, Skeletal Examinations and Telephone Cases) PS 1-2	2014 FY		2,452	n/a		2,452	n/a
Autopsies performed annually (Fiscal) PS 1-2	2014 FY		1,679	n/a		1,679	n/a
Body Disposition Requests Processed /Approved per Florida Statute GG 5-1	2014 FY		8,646	n/a		8,646	n/a
Non ME Cases (Jurisdiction Declined) PS 1-2	Dec '14		120	n/a		338	n/a
Medicolegal Non-ME Cases Cleared per Month PS 1-2	Dec '14		63	n/a		191	n/a
▼ Comply with Florida Administrative Code - Bone & Tissue Procurement (HH 1-1 / GG 5-1)							
Bone & Tissue Cases processed annually (Fiscal Year) (HH 1-1 / GG 5-1)	2014 FY		1	n/a		1	n/a
Percentage of ME cases that are bone, tissue, or organ donors (HH 1-1 / GG 5-1)	Dec '14		5%	n/a		6%	n/a
▼ Public Interment Program (FS Chapters 406 and 872) GG 5-1							
Public Interment Cases Annually (Fiscal Year) GG 5-1	2014 FY	▲	673	819	▲	673	819
Public Interment cases opened	Dec '14		94	n/a		242	n/a
Public Interment cases cremated	Dec '14	▲	57	49	▲	160	146
Public Interment pre approval cases opened	Dec '14		21	n/a		58	n/a
▼ Forensic Toxicology Laboratory Activity (PS 1-2 / HH 1-1)							
Toxicology Cases Processed (ME District 11, Miami-Dade)	Dec '14	▲	174	157	■	359	471
Toxicology Cases Received - (ME District 11, Miami-Dade)	2014 FY	▲	1,945	1,719	▲	1,945	1,719
Toxicology Cases Processed (Outside Districts)	Dec '14	■	63	75	■	116	225
Toxicology Cases Received - (Outside Districts)	2014 FY		397	n/a		397	n/a
Toxicology Case Turnaround Time	Dec '14	■	71.5	30.0		n/a	n/a
Accreditation Criteria for Toxicology Turnaround (ME Cases)	Dec '14	▼	60%	90%		n/a	n/a
Toxicology assays performed on MDME cases	2014 FY		9,597	n/a		9,597	n/a
Toxicology assays performed on Outside cases	2014 FY		1,444	n/a		1,444	n/a
Toxicology assays for QA/QC evaluations	2014 FY		4,539	n/a		4,539	n/a
▼ Expand awareness of death investigation processes PS 1-2							
Training activities for public safety agencies and the community - Number of activities per month	Dec '14	▼	2	10	▼	15	30
Training activities for public safety agencies and the community - Number of students per month	Dec '14	▼	38	100	▲	554	300

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▼ 2.0 Financial							
▼ Meet Budget Targets (Medical Examiner) GG 4-2							
Expen: Total (Medical Examiner)	'15 FQ1	▲	\$2,428K	\$2,949K	▲	\$2,428K	\$2,949K
Revenue: Total (Medical Examiner)	'15 FQ1	▼	\$581K	\$2,949K	▼	\$581K	\$2,949K
Positions: Full-Time Filled (ME)	'15 FQ1	▲	80	83 (80 - 83)		n/a	n/a
▼ 3.0 Internal							
▼ Forensic Evidence Recovery Team - Measure Overall Performance PS 2-1							
FERT - Average Arrival Response Time (Minutes) PS 2-1	Dec '14	▲	48	60	▲	50	60
FERT - Number of calls above 60 minutes per month PS2-1	Dec '14	▼	83	5	▼	234	15
FERT - % of calls that are above 60 minutes per month, historical PS2-1	Dec '14	▼	33	5	▼	34	5
▼ Autopsy Reports Preparation Time (PS 1-2)							
Autopsy protocol preparation time (calendar days)	Oct '14	▲	7	14	▲	7	14
▼ Department Sortie-Medical Examiner Release Time (hours) PS 1-2							
Department Sortie-Medical Examiner Release Time(hours) PS 1-2	Dec '14	■	27	24	■	25	24
▼ Scene Investigations by Medical Examiners (PS 1-2 / PS 2-1)							
Scene Investigations by Medical Examiners	2014 FY		171	n/a		171	n/a
▼ Forensic Imaging Unit Activity PS 1-2							
Photographs Taken For Medical Examiners	2014 FY	▼	112,706	115,800	▼	112,706	115,800
Photographs Taken for Law Enforcement	2014 FY	▲	4,905	4,100	▲	4,905	4,100
Total Images reproduced	Dec '14	▼	2,079	5,466	▲	23,971	16,398
Workorders processed workload	Dec '14	▼	398	471	▼	1,278	1,413
▼ Evaluate Laboratory Case Input and Output PS 1-2							
Ratio of Toxicology cases completed to cases received.	Dec '14	▲	1.10	1.00	■	0.83	1.00
▼ ME Case Load (NAME) Accreditation (PS 1-2 / GG 2-2)							
Percent of Staff Doctors Meeting Case Load (NAME Accreditation) Guidelines	2014 FY	▲	100%	100%	▲	100%	100%
NAME Performance Measure: Percent of all death investigations performed by the department that are certified as to cause and manner of death within 90 days.	Dec '14	▲	91 (1,774 / 1,952)	90	▲	92 (5,371 / 5,856)	90
▼ FAME Practice Guidelines for Pathologist Autopsy Case Load (PS 1-2 / GG2-2)							
Percent Staff Pathologist Meeting FAME Autopsy Case Load Guidelines	2014 FY	▲	100%	100%		n/a	n/a
▼ Body Inventory PS 1-2							
Body Count in refrigeration	Dec '14	▼	85	70		n/a	n/a
▼ 4.0 Learning and Growth							
CME Modifications - Electronic Signature GG 3-2							
CME Migration from VAST to latest NET version. GG 3-2							
Deploy Windows 7 computers department wide GG 3-2							
EDRS Integration with CME GG 3-2							
Implementation of NCIC system GG 3-2							